

Patients Need the Right Medicine at the Right Time.



“My physician has been treating me for ten years. She knows what my diagnoses are, and how to best treat and cure those illnesses that can be cured. To have my excellent care disrupted with fail first and prior-authorization bureaucratic action is unconscionable and unacceptable.”

- As a Type II diabetes patient prescribed Victoza, Edith had to go through a prior-authorization process twice with her new insurer to receive the same medicine she had been taking, forcing her to go weeks without medication. Her other option was to fail first on a medication that she had never taken and wasn't prescribed to her.
- A health advocate was a necessity for her in wading through the complications of the system.



Edith Gendron
Orlando, FL

HER STORY

Edith's physician prescribed Victoza for treating her Type II diabetes. She was using this medication when covered by her insurance company. However, upon transfer to a new insurance company, she was unable to obtain a refill in a timely manner due to their determination that this medication needed a prior-authorization. Edith was unable to afford the cost of the medication. She was forced to go two weeks without her medicine or fail first on a medication that she was not prescribed.

Patients in our state suffer because they have to adhere to limitations on access to medications, prioritizing health secondary to cost. These restraints on access to treatment do not protect patients; they only serve to interfere with the doctor-patient relationship. The treatment decision should be between the doctor and the patient, without bureaucratic interference.

